Japanese Enquiry 3 – In this case, RO translated and was not able to assist in the enquiry. CSO had to forward to STBHQ LU who responded to MoP in English.

シンガポールシティギャラリーの表示が閉鎖中になっている

<https://www.visitsingapore.com/ja_jp/see-do-singapore/history/history-museums/singapore-city-gallery/>  
  
上記ページのシンガポールシティギャラリーが現在閉鎖中となっています。  
実際には開館しています。  
情報の修正をお願いします。

CSO then forwarded to RO Japan

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| Dear RO Japan Colleagues,  We refer to our enquiry case ID: 01-2024-20-00486750 - Feedback - シンガポールシティギャラリーの表示が閉鎖中になっている  We have received an email which is in the Japanese language.  We need your assistance to translate the text so that we can address the enquiry accurately.  Thank you. |

RO’s translation to English

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| Hi Suhaina,    Please see Japanese translation as below.    ---  Name: MASAO SUZUKI Email: [peanuts2000beagle@yahoo.co.jp](mailto:peanuts2000beagle@yahoo.co.jp) Feedback : <https://www.visitsingapore.com/ja_jp/see-do-singapore/history/history-museums/singapore-city-gallery/>  The above page says Singapore City Gallery is closed, but actually it is open. Please update information.  ----  Thanks,  Miiko |

CSO needed STBHQ’s assistance in the feedback

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| Dear Pei Ling,  We refer to CASE ID: 01-2024-20-00486750 - Feedback - シンガポールシティギャラリーの表示が閉鎖中になっている. Translation : The Singapore City Gallery is closed  We received an feedback from Mr Masao Suzuki with regards to VisitSingapore website.  **Feedback Details** Name: MASAO SUZUKI Email: [peanuts2000beagle@yahoo.co.jp](mailto:peanuts2000beagle@yahoo.co.jp) Feedback : <https://www.visitsingapore.com/ja_jp/see-do-singapore/history/history-museums/singapore-city-gallery/> The above page says Singapore City Gallery is closed, but actually it is open. Please update information.  Seeking your advice on Mr Masao’s case and we would appreciate it if you could extend a copy of your final reply to [STBFeedback@bizengage.gov.sg](mailto:STBFeedback@bizengage.gov.sg) for our records. |

LU’s response to MoP in English

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| Hi Masao Suzuki-san,  Thanks for your enquiry, we have updated the operating hours for Singapore City Gallery (<https://www.visitsingapore.com/ja_jp/see-do-singapore/history/history-museums/singapore-city-gallery/>). |